

May 20, 2007

To whom it may concern,

I am pleased to recommend to you my colleague and friend Gerry Rigdon. In his capacity as a software engineer and pivotal member of the Product Development Team at Segway Inc., I have worked with him as a peer for six years.

As a seasoned developer, proficient in safety critical systems and the formal methods for their development, Gerry served a key role in creating the redundancy management software in the Segway PT. As a “fly by wire” dynamically-stabilized transportation device this presented a difficult challenge, which Gerry methodically and diligently carried to completion. His approaches to thorough testing and evaluation of this software over a myriad of complex scenarios was critical in establishing the safety of the Segway PT as a product.

Gerry has also taken on other roles at Segway outside of development of the core software in our products. Seeing opportunities for improvement in service and manufacturing, Gerry lead the development of a myriad of tools and testers which have been critical in launching our second generation product last fall.

Gerry’s attention to detail at both the concept development and implementation stages of these projects reduced costs and improved the company’s productivity. His capability to apply his skills at both of these stages greatly leverages his talents. By careful evaluation of critical decisions at the early stages, he has often saved time and effort during the later, less flexible periods of the development cycle.

I will miss having Gerry as a member of the Segway team. However, I look forward to seeing the fruits of his future labor. If teaching is the path he does choose to follow, I hope that he is able to instill in his students the same level of dedication and work ethic that I have come to appreciate and will certainly miss. I trust his great sense of humor will also help transfer some of these traits.

Thanks,

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